IN THE U.S. PATENT AND TRADEMARK OFFICE Patent Application Transmittal Letter

COMMISSIONER FOR PATENTS PO Box 1450 Alexandria, VA 22313-1450

Sir

Transmitted herewith for filing under 37 CFR 1.53(b) is a(n): (X) Utility () Design

(x) original patent application,

() continuation-in-part application

INVENTOR(S): Douglas Mark Kennedy

TITLE:

Issue Tracking Systems and Methods

| Enc | losed | l are: |
|-----|-------|--------|
|-----|-------|--------|

| (X) | The Declaration and Power of Attorney. (χ) signed | () unsigned or partially signed |
|-----|--------------------------------------------------------|-------------------------------------|
| (X) | sheets of drawings (one set) | () Associate Power of Attorney |
| () | Form PTO-1449 () Information Dis | closure Statement and Form PTO-1449 |
| () | Priority document(s) ()(Other) | (fee \$) |

| CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY | | | | | | | |
|------------------------------------------------------|---------------------|---------------------|-------------|---------------|-----|--|--|
| (1) FOR | (2) NUMBER FILED | (3) NUMBER EXTRA | (4) RATE | (5) TOTALS | | | |
| TOTAL CLAIMS | 33 — 20 | 13 | X \$18 | \$ | 234 | | |
| INDEPENDENT CLAIMS | 3 — 3 | 0 | X \$84 | \$ | 0 | | |
| ANY MULTIPLE DEPENDENT CLAIMS | 0 | | \$280 | \$ | 0 | | |
| BASIC FEE: Design (\$330.00); Utility (\$750.00) | | | | | 750 | | |
| TOTAL FILING FEE | | | | | 984 | | |
| OTHER FEES | | | | | | | |
| TOTAL CHARGES TO DEPOSIT ACCOUNT | | | | | 984 | | |

Charge \$ 984 to Deposit Account 50-1078. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 50-1078 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 50-1078 under 37 CFR 1.16, 1.17,1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EL992705520U\$

Date of Deposit 8-28-03

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450.

By Many Megan
Typed Name: Man Meegan

Respectfully submitted,

Douglas Mark Kennedy

David Rodack, Esq.

By

Attorney/Agent for Applicant(s)

Reg. No. 47,034

Date: 8.28-03

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